



Chatswood
Public School
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UNIFORM SHOP ORDERS FOR START OF 2022

Email: uniformshop@chatswoodpublicpandc.org.au

Online Uniform Shop: <https://chatswoodpublicpandc.org.au/shop/>

UNIFORM SHOP CATALOGUE:

<https://chatswoodpublicpandc.org.au/wp-content/uploads/2021/10/Uniform-Shop-Information-Product-Catalogue-T4Oct2021-min.pdf>

ORDERS AND COLLECTION ARRANGEMENTS FOR 2022

Thank you parents/carers for your patience as the school finalises their plans for the reopening of school for Term 1 2022.

For parents/families that have purchased and are wanting to purchase the Kindergarten & Starter Kit as well as uniforms, we have now made available the following special arrangements for collection in-person before school starts officially on the 1st of February:

1. We have allocated 2 set times for parents and carers for collection.
 - a. **Friday, 28th January 2022 (9am – 11am)**
 - b. **Monday, 31st January 2022 (9am – 11am)**
2. The collection point is outside our **Main Building off the Pacific Highway, at the Pacific Highway pedestrian entrance**. We ask that you maintain COVID safe practices during your allocated collection time.
3. You do not need to book for the collection, however when placing your orders, please make sure that you click on “**Special Pick Up – Start of Term**” in the delivery option.
4. Once the Uniform Shop team receives your order, please keep an eye on your emails as you can only collect on any of those days if you receive a “**Ready for Collection**” email.
5. For orders that are not collected, they will be kept aside and deliveries can be made to the child’s classroom during school times (*Deliveries to classroom, Monday to Thursdays for Main Campus and Bush Campus, only twice a week*).
6. Returns request and respective items must be received at the Main Campus or Bush Campus Office **as per our Returns Policy with the respective Returns Form**.
7. **Please refer to the Uniform Shop Catalogue for all you need to know about Uniforms, How to Order, Terms and Conditions, Sizing/Measurements, please refer to the Uniform Shop Catalogue.** (<https://chatswoodpublicpandc.org.au/wpcontent/uploads/2021/10/Uniform-Shop-Information-Product-Catalogue-T4Oct2021-min.pdf>)
8. Orders placed this week will be prepared for either in-person collection or deliveries via Australia Post ONLY from Friday, 28 January 2022 or to classrooms from Tuesday, 1 February 2022. All orders must be placed ONLINE via our online Uniform Shop here - <https://www.chatswoodpublicpandc.org.au/shop>

For now, we recommend just ordering your child’s Kindergarten and New Starter Kit and/or Summer uniform requirements for Term 1 (usually 2 sets for Official Uniform and 1 set for Sports Uniform).

For the start of the school year and with new terms, in addition to 2022 is not without its challenges, the school usually shows leniency if you are not able to get uniforms before the start of the term.

As we all know, things can change, and so we will need to hold these plans lightly and change them as needed, according to any COVID restrictions in place at that time.

SIZING AND RETURNS

On a practical sense and to help with size choices, the sizes are quite true to standard fit and so the best guide is to base it off the **age of the child, socks are based on shoe sizes**. When placing an online order, it is accepted that the purchaser has checked the provided sizing charts and measured accordingly as brands and sizes can differ with different suppliers.

We are aware that sizing can be challenging and therefore some items may need to be returned.

Please refer to our Returns Policy at <https://chatswoodpublicpandc.org.au/shop/policies/>.

In addition:

- **No individual fitting appointments will be available until further notice.**
- There will be no exchanges to reduce physical contact. If you need a different size, style or colour of an item, you will need to place a new order and organize the return of the unwanted items.
- All returns MUST be accompanied with correct paperwork and declaration (<https://chatswoodpublicpandc.org.au/shop/returns/>). Please print the completed form and include with the items to be returned, packed securely and appropriately.
- Returns packed to be dropped off at the Main Campus or Bush Campus office. *Please ensure that COVID-safe guidelines for public school are observed at all times when dropping off returns at the Offices.*
- No refunds will be given if you have simply changed your mind for any items in the Kindergarten & Starter Kit, for other uniform clothing, please refer to our Returns Policy. Please take note that there are items excluded from the Return Policy and therefore cannot be returned, this however does not affect your statutory rights under the Australian Consumer Law and Regulations.
- All items returned will be assessed before a refund is honoured.

SCHOOL UNIFORMS

It is school policy and community expectation that children wear correct combinations of school uniform (Sports or Official Uniform). This includes the wearing of a school hat (for identity and safety) all year round and use of the school backpack for identity and safety. School uniform is the required official attire for all students on school days and when attending school excursions and functions. The school colours are navy, royal blue and white.

For more information, refer to the School Uniform Policy:

<https://chatswoodpublicpandc.org.au/shop/uniform-policy/>

PLEASE LABEL ALL ITEMS OF CLOTHING.

For any questions about uniforms, please email the Uniform Shop on

uniformshop@chatswoodpublicpandc.org.au